

Advancing HIE in Washington State - Next Steps Community Review of Governance Recommendations

February 10, 2010

The logo for OneHealthPort, featuring the word "One" in a blue serif font, "Health" in a blue sans-serif font, and "Port" in a blue serif font. A blue horizontal bar is positioned below the text.

1

Advancing HIE in Washington State - Next Steps Community Review of Governance
Recommendations

Agenda

- Review with Stakeholders
 - Current status of HITECH grant
 - Findings from governance requirements process
 - Recommendations for governance
 - Next steps on governance
- Review session on Shared Services was yesterday, information contained in “Next Steps” document
- All information in this briefing is from the document:
 - Advancing Health Information Exchange in Washington State
– Next Steps dated 1/27/10
 - Document is available on website at:
<http://www.onehealthport.com/HIE/index.php>

2

Agenda

Background

- OneHealthPort is Lead HIE Org for WA partnered with HCA to:
 - Address HIE objectives in WA state SSB 5501
 - Satisfy the requirements of HITECH HIE grant
 - Attract public/private stakeholders to invest/participate in HIE
- Our focus in this initial phase is limited to:
 - Design the “thin layer” of state-wide shared HIE services
 - Establish initial governance arrangement for state-wide HIE
 - Complete strategic and operational plans for HITECH

3

Background

Current HITECH Status

- ONC missed 1/15/10 funding date
- ONC has not provided new funding date
- HCA continues to stay in close contact and monitor progress
- With slip of funding date OneHealthPort, HCA have agreed to carry additional costs of HIE work
 - We are **NOT** delaying work until the money flows
- In light of changes, OneHealthPort, HCA are now targeting 5/15/10 for completion of plans, not the prior 3/15/10 date

4

Current HITECH Status

Governance Requirements Process

- Targeted at HIT community
- Included initial education, clarification of terms
- Governance more nuanced, less quantifiable than technology, needed more unstructured discussion
- Drew from ongoing review of HIE governance models past and present
- Open, transparent process, all welcome to engage, attracted over 100 participants
 - 3 face-to-face meetings across state
 - Web cast
 - Online survey
 - A variety of informal conversations

5

Governance Requirements Process

Findings on Priorities

- A variety of governance requirements were surfaced; four key requirements got the most emphasis:
 - Ability to take business risk, deliver services, meet customer needs
 - Be representative of multiple constituencies involved in HIE
 - Be led by the private sector with public sector participation
 - Be able to ramp up quickly in the initial phase and evolve as needed over time
- More important to get something meaningful done than have endless polite conversations

6

Findings on Priorities

Other Findings From Process

- Anecdotal sense from our conversations
 - Good attendance and engagement though discussion was somewhat “theoretical”
 - Feedback on process was positive
 - While state-wide HIE not the top priority for most, there is a general desire to see HIE progress and meet shared needs
- To evolve to meaningful conversations (e.g., we’re in or not) we need to “get real,”
 - Move to the solution stage sooner rather than later
 - Engage early adopters who will use and pay for HIE

7

Other Findings From Process

HIE Context for Recommendations

- Recommendations based on HIE context in WA
 - Lots going on within enterprises, IDS, communities, etc.
 - Participants in existing programs find value and are committed to investment already made
 - No existing effort has solved the “whole HIE problem”
- Implications for our HIE work
 - No single, unitary HIE model; link and leverage existing work
 - State-wide HIE needs to be nimble/flexible to serve diverse enterprise investments, governance should be the same
 - HIE and governance will evolve, this is phase I
- Need to distinguish this work from other HIE efforts
 - “Shared, state-wide HIE”

8

HIE Context for Recommendations

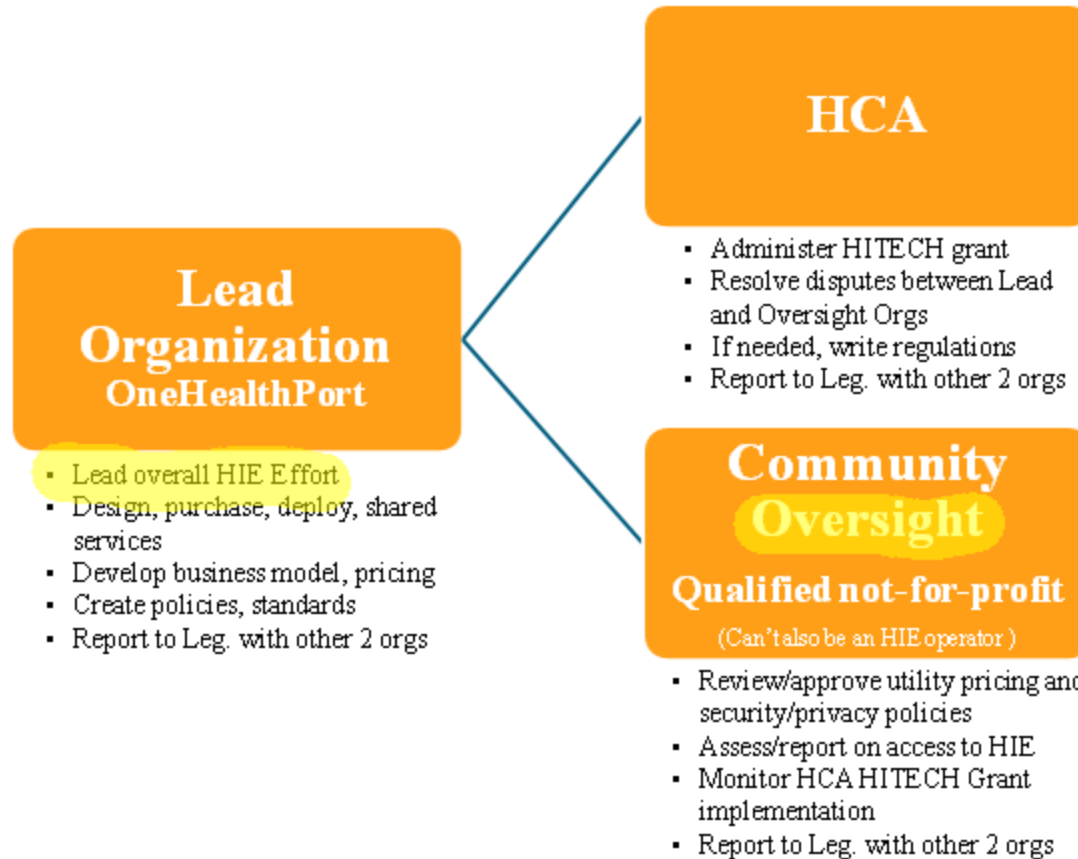
Governance Context

- No opportunity for any legislation in 2010
 - Not much appetite for new Boards and Commissions, moving to sunset existing bodies
- HIE governance must build on the Lead Org HCA model
- OneHealthPort has a conflict when addressing its ongoing role – have discussed this with HCA
 - Pending community feedback, HCA would like OneHealthPort to continue in Lead Org role
 - HCA open to direct feedback from community
- Multiple business requirements
 - Challenge/opportunity lies in blending competencies traditionally not found in one organization

9

Governance Context

Governance Recommendations



11

Governance Recommendations

Governance Contingencies

- If HCA prefers that OneHealthPort not continue in lead org role, then recommendation is:
 - Combine lead org role and community oversight role and seek a qualified NFP to serve
 - In this case HCA would have to approve utility pricing
- If no qualified NFP is found, then recommendation is:
 - HCA will constitute and operate a community oversight board of some type
- If state requires, a state agency to oversee utility pricing, then recommendation is:
 - Community oversight org will advise HCA on pricing, HCA will render final decision

12

Governance Contingencies

Next Steps

- Get community feedback
- Make any needed modifications
- Solicit interested not-for-profits for oversight role
 - Gather input for RFP
- OneHealthPort with oversight and participation from HCA will conduct procurement
- Select community oversight org, execute contract
 - Ideally have oversight org in place by 5/15/10

13

Next Steps

**Thanks for your interest and participation
We hope you'll stay engaged**

**Follow our work on the progress of the HIE project:
<http://www.onehealthport.com/HIE/index.php>**

Page 14

Closing slide

Governance Proposal Web Meeting 2/10/2010

Polling Questions and their Responses

Poll Details	Question:1	2/10/2010 13:18	
Question:	What type of organization do you represent?		
Choice	Number of Votes per Option	% of Total Votes cast	
Hospital/health system	5	18%	
Practice/clinic	1	3%	
Health plan	0	0%	
Vendor/consultant	9	33%	
Public agency	6	22%	
Non profit/association	4	14%	
other	2	7%	
no vote	12		

Poll Details	Question:2	2/10/2010 13:19	
Question:	What role do you play in your organization?		
Choice	Number of Votes per Option	% of Total Votes cast	
Practitioner	0	0%	
Executive	8	28%	
Clinical staff/management	1	3%	
Technical staff/management	6	21%	
Vendor Sales/Product Specialist/Consul	8	28%	
Business staff/management	3	10%	
Other	2	7%	
No vote	11		

Poll Details	Question:3	2/10/2010 13:19	
Question:	Did you participate in the Governance requirements process last fall?		
Choice	Number of Votes per Option	% of Total Votes cast	
Yes	12	48%	

No	13	52%
No vote	14	

Poll Details **Question:4** **2/10/2010 14:15**

Do you think the governance recommendations track with the findings from the requirements process?

Choice	Number of Votes per Option	% of Total Votes cast
Yes	20	71%
No	4	14%
No opinion	4	14%
No vote	11	

Poll Details **Question:5** **2/10/2010 14:15**

Does this governance recommendation meet the initial needs of Washington's statewide HIE?

Choice	Number of Votes per Option	% of Total Votes cast
Yes	20	68%
No	3	10%
Not sure, I need more time to consider	6	20%
No vote	10	

Poll Details **Question:6** **2/10/2010 14:30**

Did this web meeting format work for you?

Choice	Number of Votes per Option	% of Total Votes cast
Yes	20	90%
No	0	0%
Prefer face to face	2	9%
No vote	17	